

Agenda

09:30am	Tea and coffee
09:45am	Introduction
10.00am	Angela Dellar
11:00am	Questions
11:15am	Optional networking
12.00pm	Close

What can you expect from the seminar?

Proven, practical tips on how to:

- understand how small changes can have a dramatic effect on your business
- develop a business strategy that is right for you and your business
- translate ideas into a step by step plan of action
- better pinpoint, approach and convert prospective clients
- understand what your clients need and value
- optimise your personal performance and that of your staff
- align your processes to the needs of your clients
- optimise the efficiency of your business processes
- monitor progress, manage risk and keep on track

Angela has over 15 years of hands on experience working with local businesses to identify, prioritise and deliver their specific business goals. She uses a simple, clear and focussed approach to deliver balanced business growth across all the component parts of the business. She also works closely with business leaders to pass on skills, knowledge and experience to enhance and grow their strategic management and decision making skills.

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